

Good morning,

Myself and others have noticed something in our last bill from eversource. After they were told to lower their rates. I understand there are many people using more power due to being home more. Myself and some others this is not the case.

I purposely leave everything unplugged when it is not in use. Except for fridge, stove, and dishwasher (which dishwasher I use maybe once every 2 months). It is just my daughter and I in a small apartment. I made it a point to struggle with the heat wave some days and not use ac, not be home barely, if I did use ac it was only 1 and was on until it was cool then I unplugged it again (also is a energy saver ac), and so on. Yet I was billed for usage that was basically double the previous month. In my 3 years of living here I never had a usage bill that high. Even during a summer where I had 3 kids and I home all summer using the electricity a lot, used dishwasher a couple times a week, and 3 acs running 24/7. Last months usage was even higher than when there was a fire next door. The fire dept used my outlets for heavy duty fans to create suction in the hall and hepa fans were in my apartment for a few weeks. It is also higher than when a electrical service company messed up and created a power surge which effected my whole building.

When I asked around if anyone else noticed this extravagant increase in usage I found a family who had not been at their home all month even got a bill stating their usage was 53% higher than the previous month.

Unfortunately, I feel like eversource is manipulating people's usage to continue to get the extra money for supply. The pandemic and quarantine is not a legitimate reason for people like me, who either purposely used minimal power or were not even home, to have our usage increase to such exponential amounts.

What can be done about this? There is no problems like this with UI. Is there any way UI can expand so we can have the option to switch to them. At this point I feel like I am doomed to be trapped with a company who will always find ways to scam me out of money. Especially because a "inside source" for eversource leaked to people how eversource is trying to find the money to buy out a gas company in Massachusetts. That tidbit may not be necessary. I just wanted to voice it so it was known.

Thank you for your time,
Jamie Davis